

TELECOMMUNICATIONS DIVISION

AGENCY TELECOMMUNICATIONS REPRESENTATIVE BULLETIN 05-01

DATE: April 13, 2005

SUBJECT: LOWER LONG DISTANCE RATES WITH 700+ DIALING

ACTION:

The Chief Agency Telecommunication Representative (CATR) at agency/department headquarters should provide this information to all agency/department staff that make long distance calls (only if **dedicated** access is not available as explained below).

BENEFITS:

- The 700+ Dialing Plan reduces the per minute costs for long distance calling charges by approximately 40 percent (\$0.0233 instead of \$0.0410) when using **Option 3** below.
- Increases the dialing options for State <u>Cal</u>ifornia Integrated Information <u>Net</u>work (CALNET) customers with **switched** access (see * on page 2 below).

KEY POINTS:

 Long distance service is available to CALNET subscribers through MCI's Voice Network (Vnet). The following price table from the CALNET contract shows four dialing options; until now, only three of them were available for use. MCI redesigned the Vnet network to enable the "Switched to Dedicated" option.

Long Distance

Dialing Options:	Rate:	700 Dialing Plan Impact:
Dedicated to Dedicated**	\$0.0233 per minute	No Change
2. Dedicated to Switched	\$0.0233 per minute	No Change
3. Switched to Dedicated	\$0.0233 per minute	Eligible callers may now use this plan/rate.
4. Switched to Switched	\$0.0410 per minute	No Change

- Effective immediately, CALNET MSA customers with switched access may dial 1+ 700
 + seven digit CALNET number to receive the lower switched to dedicated CALNET rates for intrastate long distance calls.
- The requirements to obtain this new long distance rate are as follows:
 - Caller obtains long distance telephone services through the CALNET MSA
 - 2. Caller only has switched access (no assigned CALNET prefix)
 - 3. Caller dials a 1+700+seven digit CALNET number

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- The switched to dedicated rate applies only to calls made to offices served by <u>DGS</u> consolidated Centrex systems (see the State Telephone Directory (printed or on-line) for the CALNET numbers), or the attached <u>cross-referenced list</u> of public-switched long distance telephone numbers to CALNET dedicated telephone numbers).
- For assistance in using the 700 dialing plan when there is a problem, contact the California Major Account Center at 1-800-303-0103 and select number "2", (repair). Then select number "1" (to report a problem or check the status of open trouble tickets).
- The California On-Line Directory lists both CALNET and public telephone numbers for State agencies. To find CALNET numbers or other listings, see http://www.cold.ca.gov/, select the white or yellow pages and look up the desired person or agency.

BACKGROUND:

Under CALNET MSA services, MCI processes long distance telephone calls via Vnet to connect calls between locations within the State (**intrastate**), as well as calls to almost anywhere in the world. The 700+ Access dialing plan was created to provide CALNET customers that have only **switched** access capability, with a method to call CALNET numbers at the lowest CALNET **intrastate** rate available.

To view previous ATR bulletins, refer to the DGS Telecommunications website at http://sequoispacific.dts.ca.gov/ (click on Network Publications on the right side of the page, then scroll down to the ATR bulletins).

For questions regarding this bulletin or other telecommunications issues, please call the DGS-TD Resource Communications Center at (916) 657-9903 (CALNET 8-437-9903), and ask to speak to a Customer Account Manager.

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Deputy Director for Telecommunications

BH:MC:pl

Attachment: Cross-Reference List Public to CALNET Phone Numbers

^{*}The term, switched access, refers to any State business telephone line with a public number prefix.

^{**}A CALNET number, also referred to as a dedicated number, means a seven-digit telephone number as follows - the first three digits have a CALNET prefix as shown in the attached charts, in place of the public number prefix (es) shown, and the last four digits are the same as the last four digits of the public number.

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Cross Reference List: Public Switched Phone Numbers to CALNET Dedicated Phone Numbers* For 700+ Dialing Plan

Location	Public Telephone Number Prefix (es)	CALNET Telephone Number Prefix (es)
Bakersfield	334, 335, 336, 395, 633, 859, 863	681
Berkeley	540, 849, 883	571
Chico	879, 891, 895	459
Eureka	268, 269,441, 445, 476	538
Fresno	444 (Range**:24XX - 25XX)	421
Fresno	445 (Range**:5XXX - 5621)	421
Fresno	488 (Range**:73XX)	421
Fresno	445 (Range**:5623 – 6XXX)	422
Fresno	488 (Range**:4XXX)	422
Fresno	222, 225, 230, 243, 244, 248	425
Irvine	223, 253, 440, 553, 724, 752, 756	655
Long Beach	499, 590	635
Los Angeles	620	640
Los Angeles	576	649
Los Angeles	897	647
Marysville	634, 740, 741, 749	457
Oakland	286	541
Oakland	287	563
Oakland	433	562
Oakland	622	561
Oakland	873	542
Oroville	532, 538	474
Redding	225, 229, 245	442
Riverside	248, 320, 321, 680, 744,	632
Sacramento	227	498
Sacramento	229	424
Sacramento	255	494
Sacramento	262	469
Sacramento	263	435
Sacramento	274	436
Sacramento	319	479
Sacramento	322	492
Sacramento	323	473
Sacramento	324	454
Sacramento	327	467
Sacramento	341	471
Sacramento	358	434
Sacramento	440	478
Sacramento	445	485
Sacramento	449	477
Sacramento	464	433
Sacramento	552	470
Sacramento	574	481
Location	Public Telephone Number Prefix (es)	CALNET Telephone

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		Number Prefix (es)
Sacramento	650	476
Sacramento	651	461
Sacramento	653	453
Sacramento	654	464
Sacramento	657	437
Sacramento	672	452
San Bernardino	383	670
San Diego	220	688
San Diego	268	734
San Diego	278	688
San Diego	467, 492, 495	734
San Diego	525	625
San Diego	616, 627, 636, 637	734
San Diego	645	740
San Diego	688, 718, 767	688
San Francisco-	356, 357, 396	531
Folsom-21		
San Francisco- Folsom-21	904, 972, 975	539
San Francisco- McAllister-04	355, 557	597
San Francisco- McAllister-04	703	593
San Jose	277, 918	522
San Luis Obispo	542, 549, 594	629
Santa Ana	542, 547, 558, 567	657
Santa Rosa	543, 566, 570, 576	590
Stockton	932, 941, 942, 948	423
Ukiah	463, 467, 468	553
Vallejo	556, 648, 649, 651,653	574
West Sacramento	375, 376	480
West Sacramento	371, 373	482

^{*}A CALNET number means a seven digit telephone number as follows - the first three digits have a CALNET prefix as shown in the charts above, in place of the public number prefix (es) shown, and the last four digits are the same as the last four digits of the public number.

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^{**} Range means the last four digits of the public telephone number.